



Dot Guide for Installing SORO

TalkaSoft packaged SORO to be easily installed by simply running the executable file “SONIGV1V31.exe” in the supplied “SORO – NIGERIA” CD or downloaded from TalkaSoft website. You may see detailed installation information located in the user manual also in the CD for “SORO – NIGERIA”.

Note that “SORO NIGERIA” was used for illustration only as this manual may apply to the “Soro” application series you purchased e.g. “Soro – Ghana” or “Soro – Hindi” etc.

1) System requirements

Ensure that your PC has the following minimum specification before installing SORO.

- Windows 2000
- Windows XP
- Windows VISTA
- Windows 7

If you experienced any installation issues please forward your queries to support@talkasoft.com.

CPU Requirements: Minimum of Pentium III 500 Mhz processor, faster processor is recommended.

Physical RAM requirements: Minimum of 256 MB free memory space or more is recommended.

Storage Disks Requirements: Minimum of free 250 MB hard disk space. More installation space may be required for the installation. After the installation is completed, this space will be freed up except for the SORO.msi file which is left on your system as a standard requirement by Microsoft.

Screen Resolution: SORO is best displayed at 1024 x 768 pixels computer screen resolution or higher and at maximum or SORO default display setting.

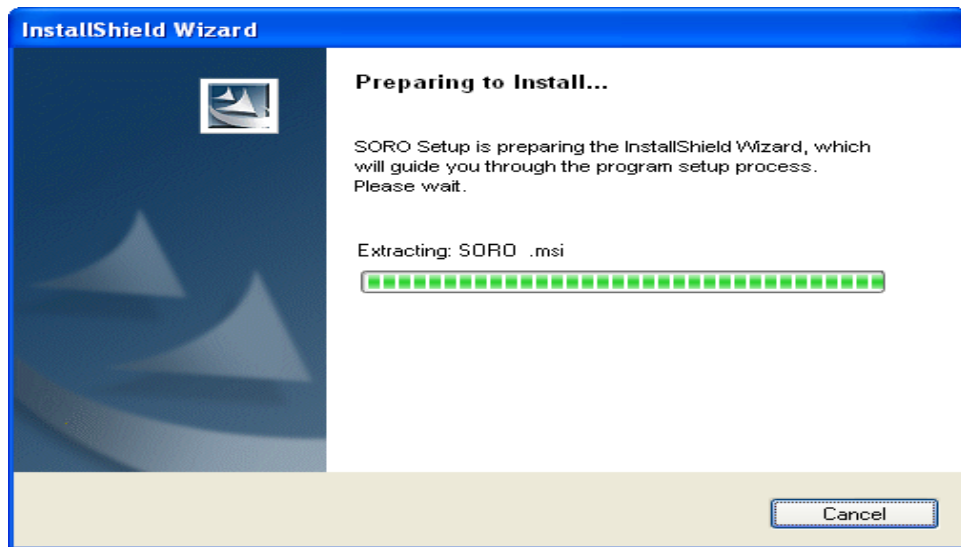
Note: It may be required to be connected to the internet to have the installer update the installation files; this is not compulsory to install SORO.

2) Installation process

- 1) Start-up the installation by double clicking on the setup file “SONIGV1V30.exe” located on the supplied CD or downloaded from TalkaSoft website (**or simply insert the CD into the CD ROM Drive to load this file automatically**). The following screen dumps will be observed. Follow the prompts as shown below:

Very Important note: for VISTA, Windows 7 and XP Operating System (OS):

- **!! To perform the installation, you must login as a user belonging to the Administrators Group.**
- For Windows 7 or VISTA OS, You may get the message below during the installation: **“An unidentified Program wants to access your computer”, click “Allow” to perform the installation.**



2) Select the “Next” key displayed after SORO.msi file was extracted.



3) Got through the licensing agreement and accept or reject as shown above. Once you accept the agreement, the “Next” button, then you will see the screen shown below:

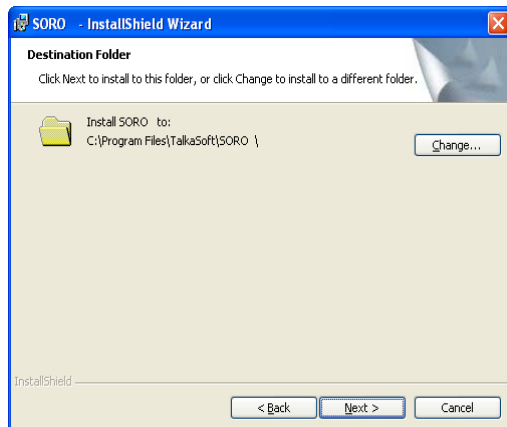


As shown above, **optionally** enter your name and Organisation or just leave the fields blank.

- 4) Select the “**Next**” button and accept or change the installation directory (e.g. you may want to use a drive with larger storage capacity) as shown below:

Select “**Change**” to change to a different drive or “**Next**” to continue.

On VISTA Operating System, it is strongly recommended to install SORO on “D” Drive rather than “C” drive due to security restrictions by Microsoft or where the install user has security to install application if installing on C drive.



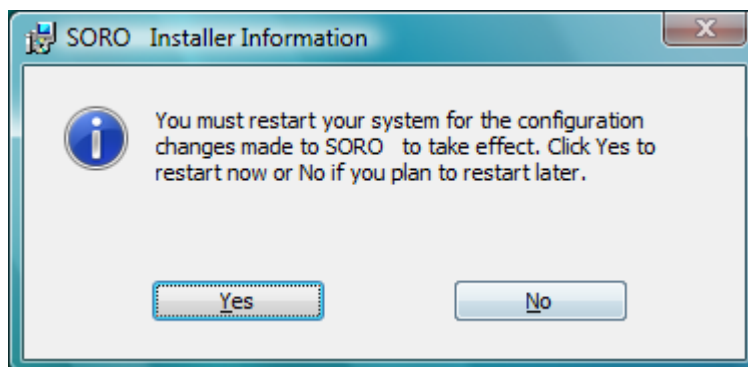
The system will evaluate your storage space for you, follow the prompts as required.

NOTE: If you have space issues, create space on your hard disk to enable the installation to proceed or choose alternate storage location.

- 5) Click the “**Install**” button to proceed with the installation. The installation progress bar is displayed.
- 6) Click on the “**Finished**” button to complete the main part of this installation.
- 7) If you are **not using VISTA** please skip this number and go to number (8).

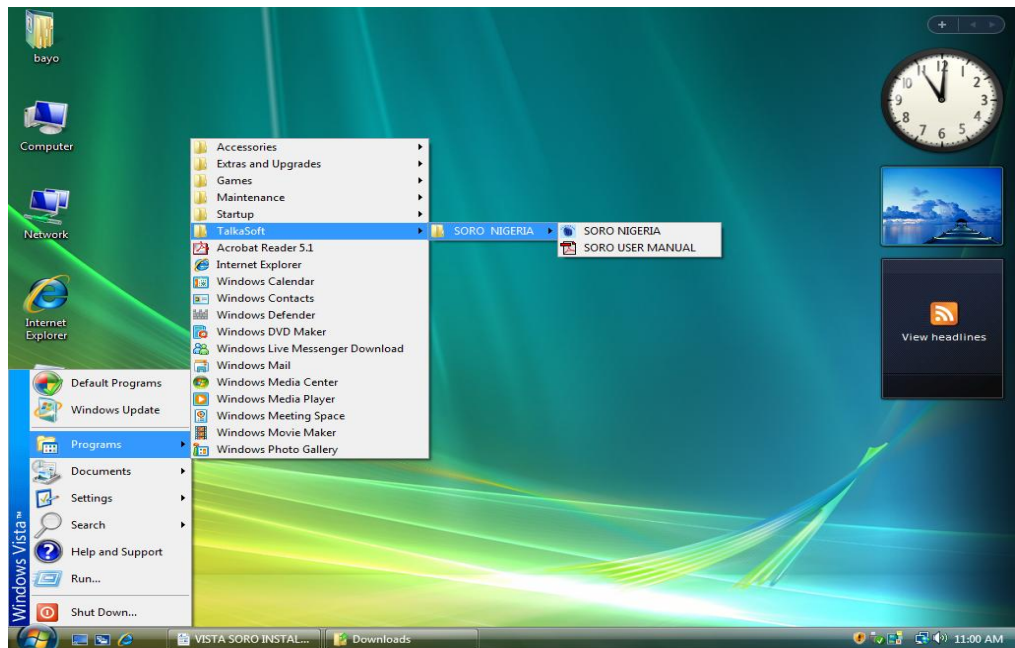
**** Information below is for installation on **VISTA** Operating System ****

NOTE for **VISTA** Operating System: You may be asked to reboot, please click “Yes” to reboot as shown below.

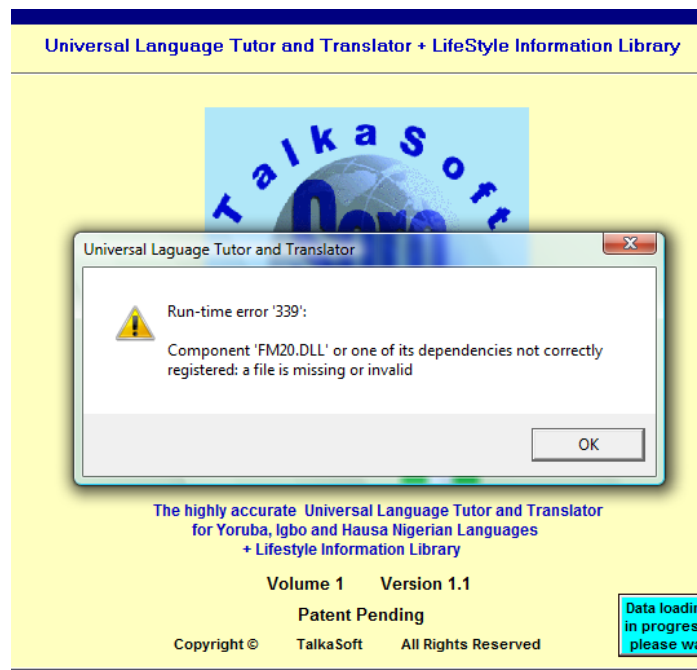


(8)

After reboot on **VISTA** or Finish on XP or other operating systems, start “SORO – NIGERIA” as shown below, by selecting the “**START**” – “**PROGRAMS**” – “**TALKASOFT**” – “**SORO NIGERIA**” – “**SORO NIGERIA**”

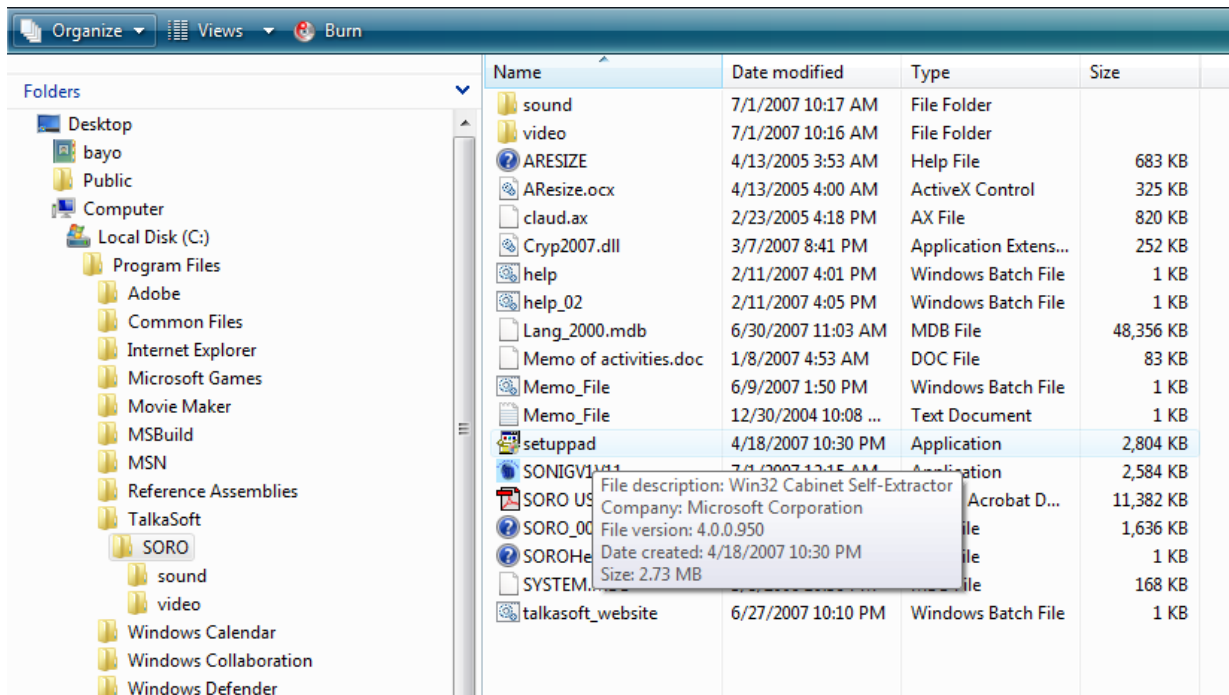


On first start up of SORO, in **very rare occasions** you may get the Run time error 339 stated below due to non availability of a FM20.DLL on your system. If so please go to the next instruction to resolve this issue:

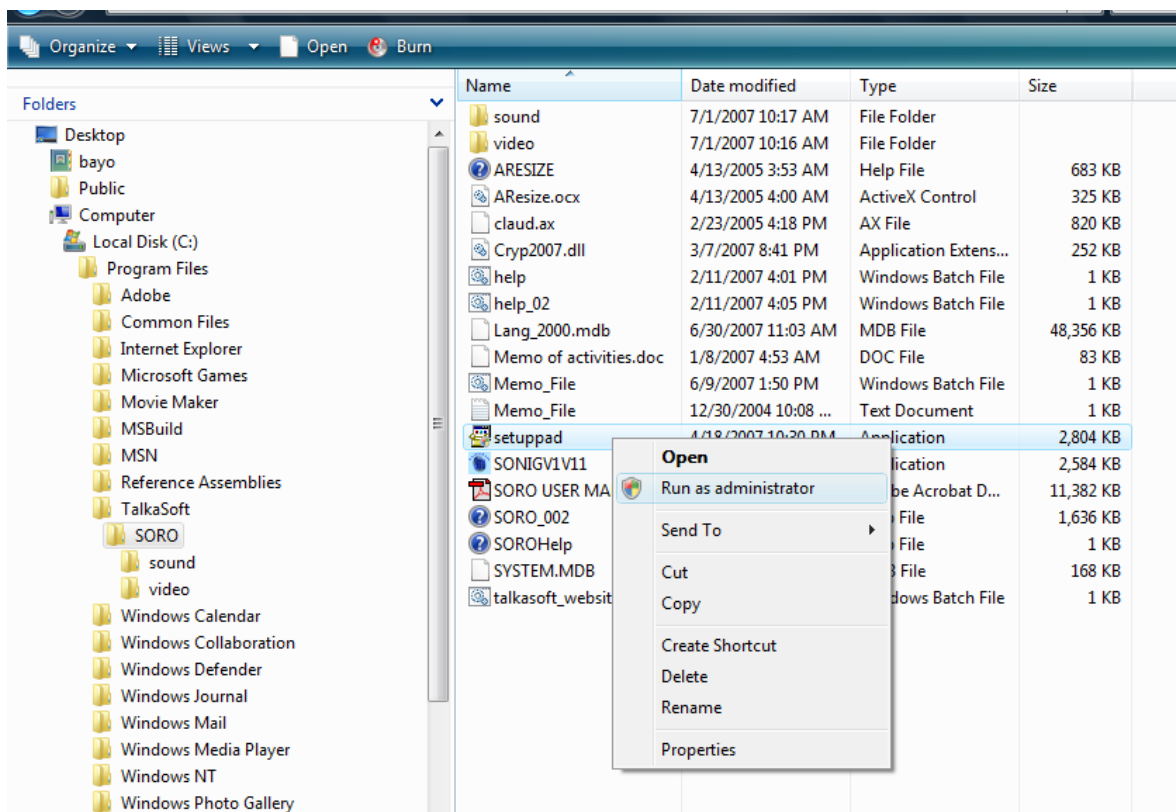


If you observed the error shown above then you need to install the ActiveX interface. Accept the error message by clicking “OK” then follow the procedure shown below:

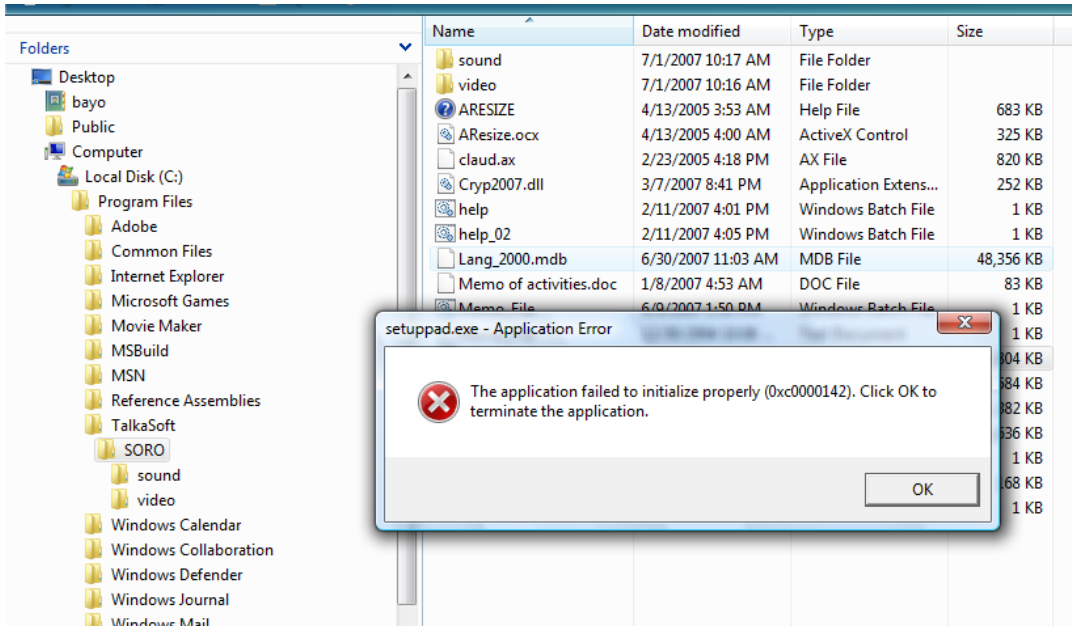
Locate the file labelled “setuppad.exe” at the installed path for SORO e.g. “C:\Program Files\TalkaSoft\SORO” folder from your windows explorer as shown below:



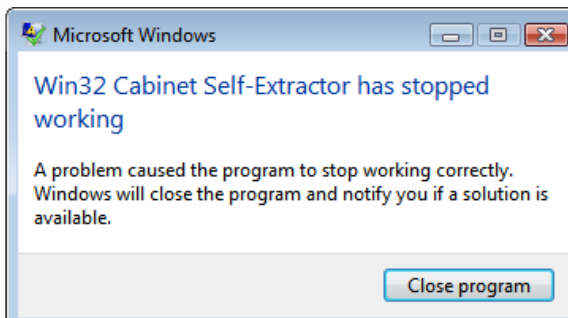
Right Mouse Click on the file “setuppad.exe” as shown below and select “Run as Administrator”



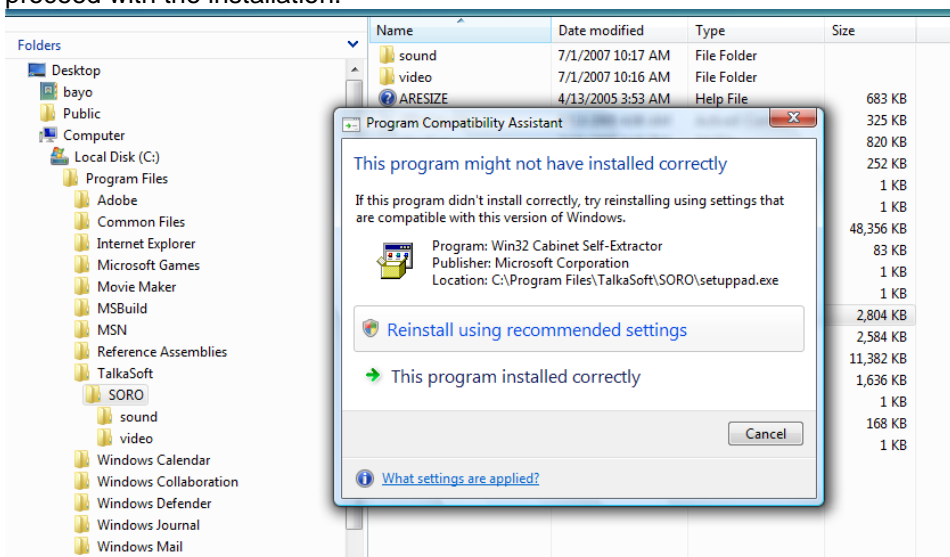
Start up the file as shown above. Note you may get the error below select OK and attempt to re-start this file again as shown above.



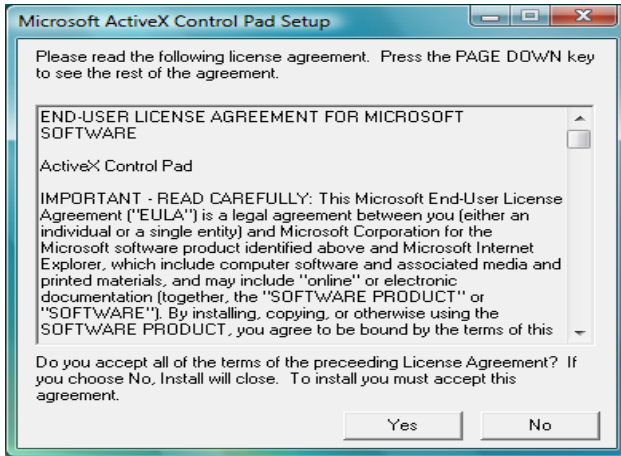
After acknowledging the message above you may get another message below, please select “**close program**” button.



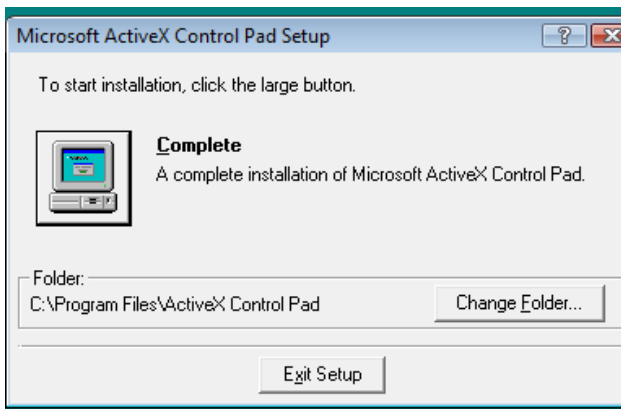
You will get the information below, please select the “**Reinstall using recommended Settings**” to proceed with the installation.



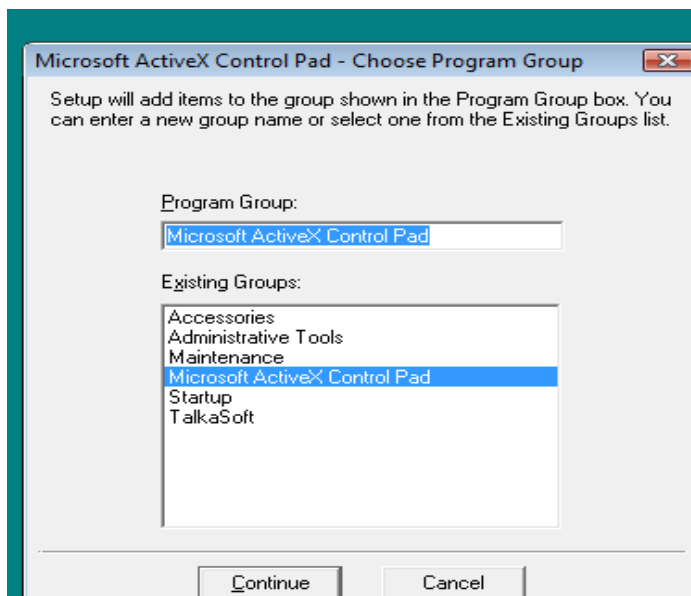
Click the “**Continue**” button to proceed when prompted with the security check form.



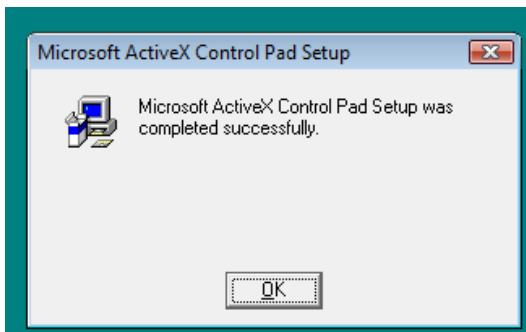
Select "Yes" as shown above to proceed.



Select the "Computer icon" located near "Complete" word to proceed or "Change Folder" to install on a different location.

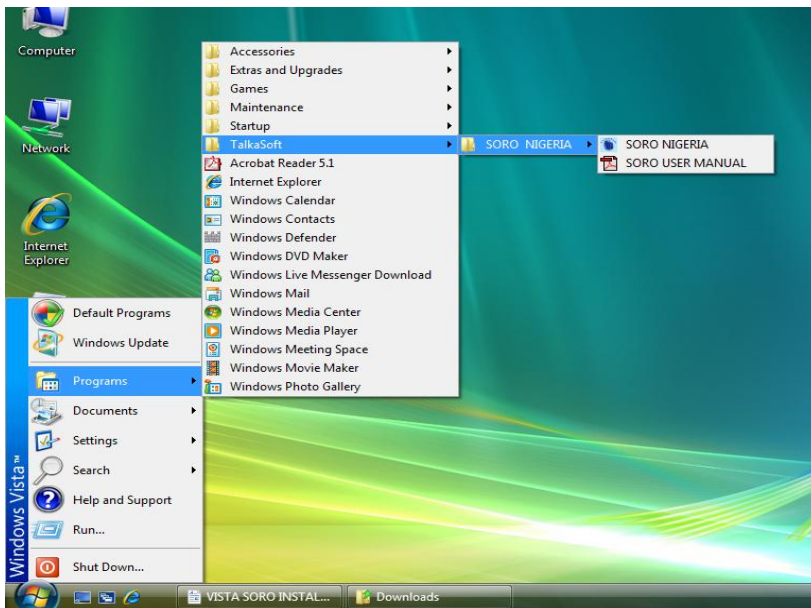


Select "Continue" to proceed



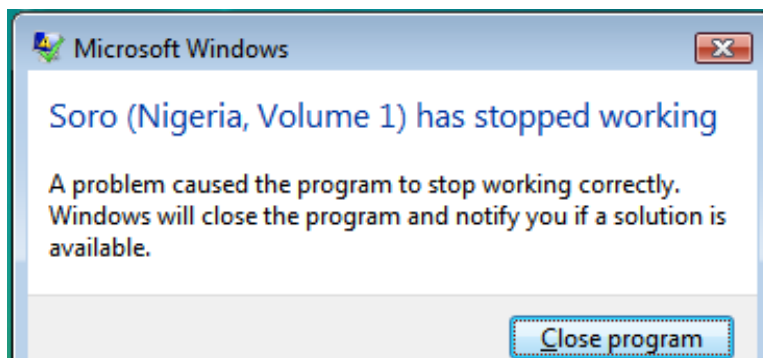
The above information completes the Microsoft ActiveX Control installation.

Re-start “SORO – NIGERIA” as shown below by selecting “START” – “PROGRAMS” – “TALKASOFT” – “SORO NIGERIA” – “SORO NIGERIA”:



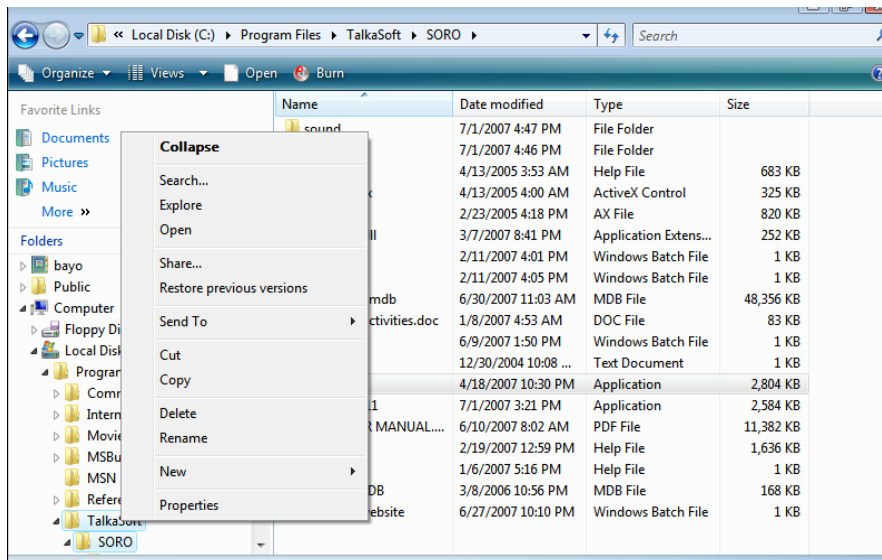
(9) If you are not installing on VISTA please go to step (10).

Security Issues on VISTA or Windows 7 Operating Systems: The error below may be observed if the software was installed on “C: drive” or a location where the user has less privilege.

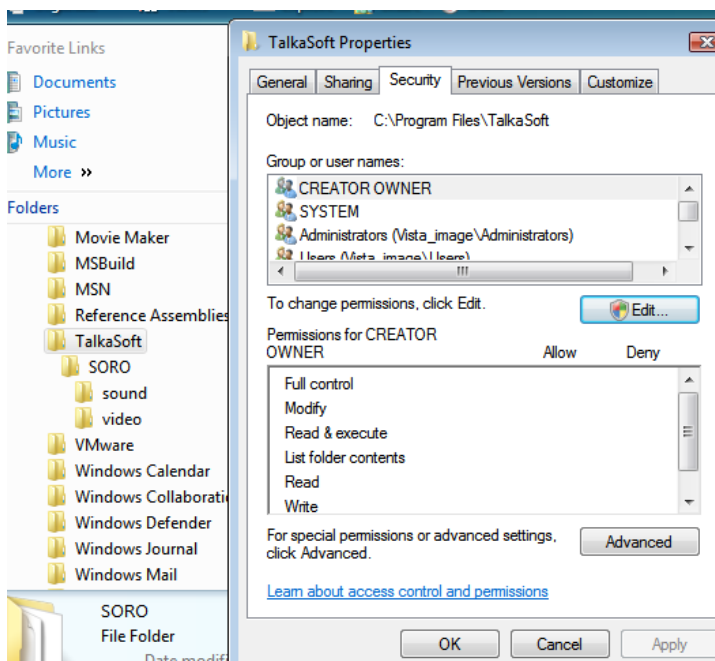


Please follow the procedure below to assign appropriate security to the installation path as shown below but first select the “Close Program” or “Cancel” button if this is what is displayed.

If you **observed the error above then, you need to update the security** on the top level folder where SORO was installed as shown below by locating the “Talkasoft” folder as shown below, highlight it and select right mouse click – select Properties

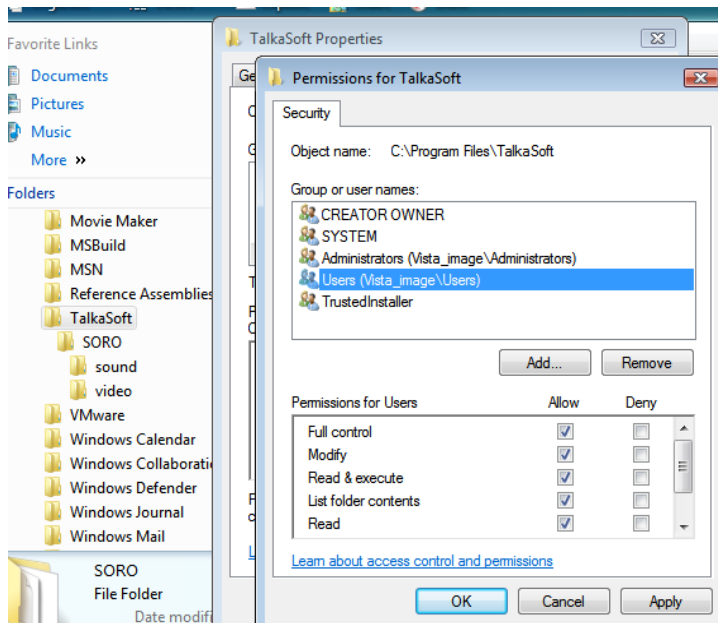


Select the “Edit” button to assign the correct security to the “TalkaSoft” folder structure as shown below:

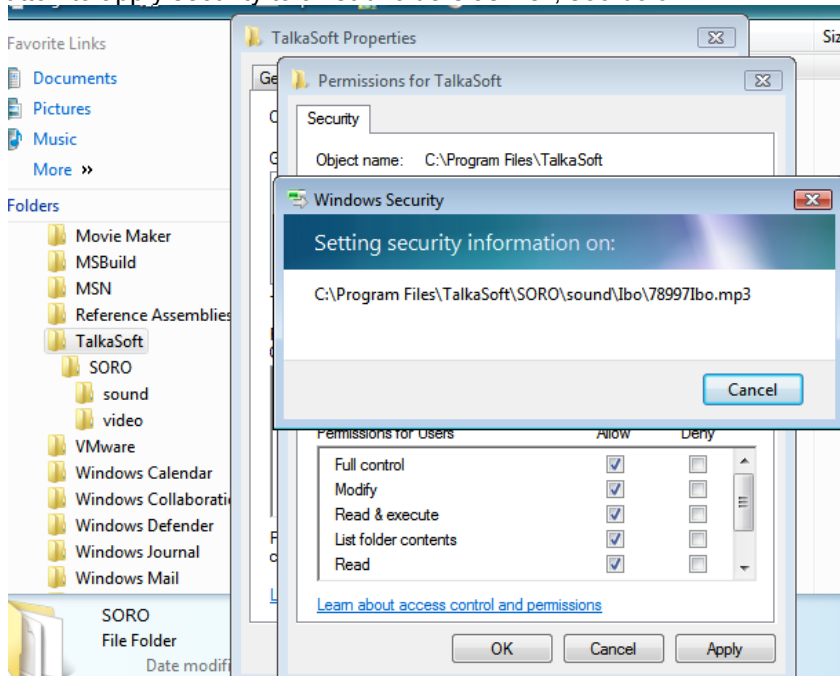


Click the “Continue” button if prompted if you want to change security.

Highlight the “Users” group and assign security as shown below:



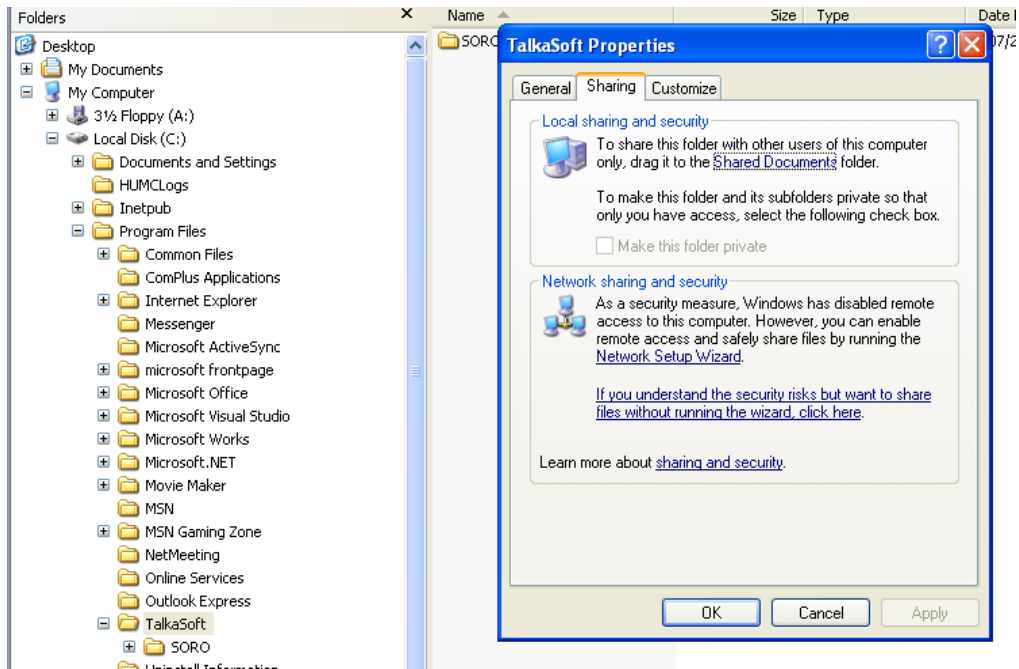
Click the “OK” button to apply security to all sub folders as well, see below:



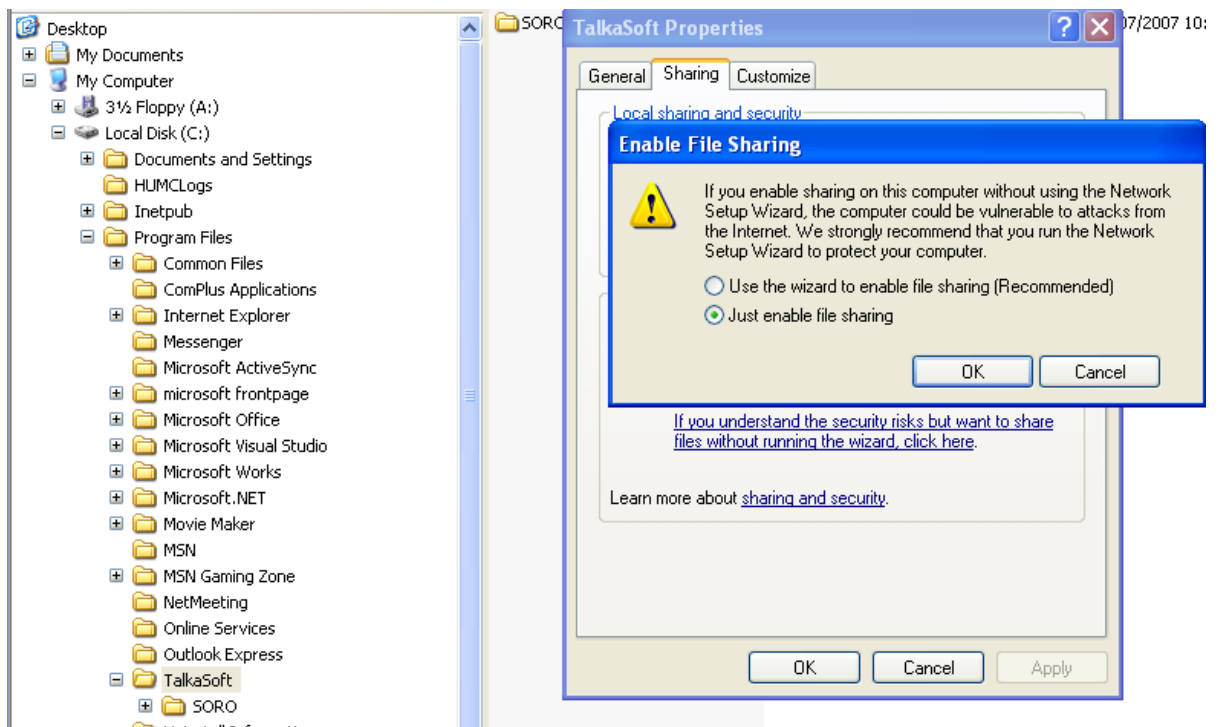
Select “OK” on all other screen to exit this process.

***** End of VISTA related Information for this process *****

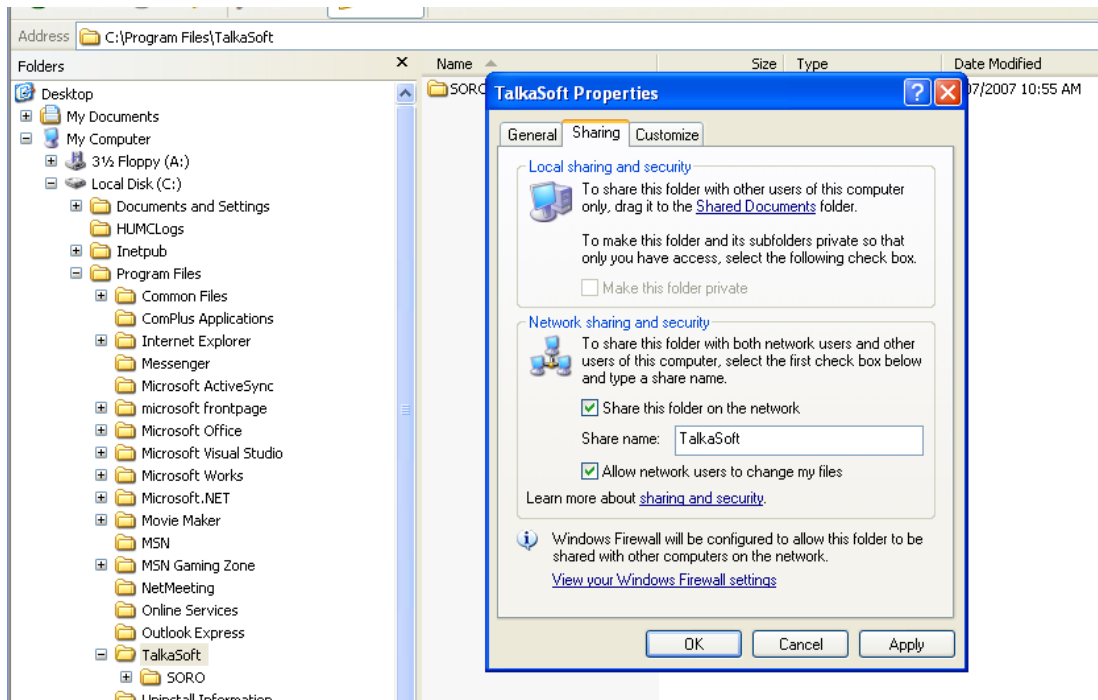
10) The following will allow other Windows XP users to use SORO, this is required if you have a “non Windows Business version” of Windows XP.



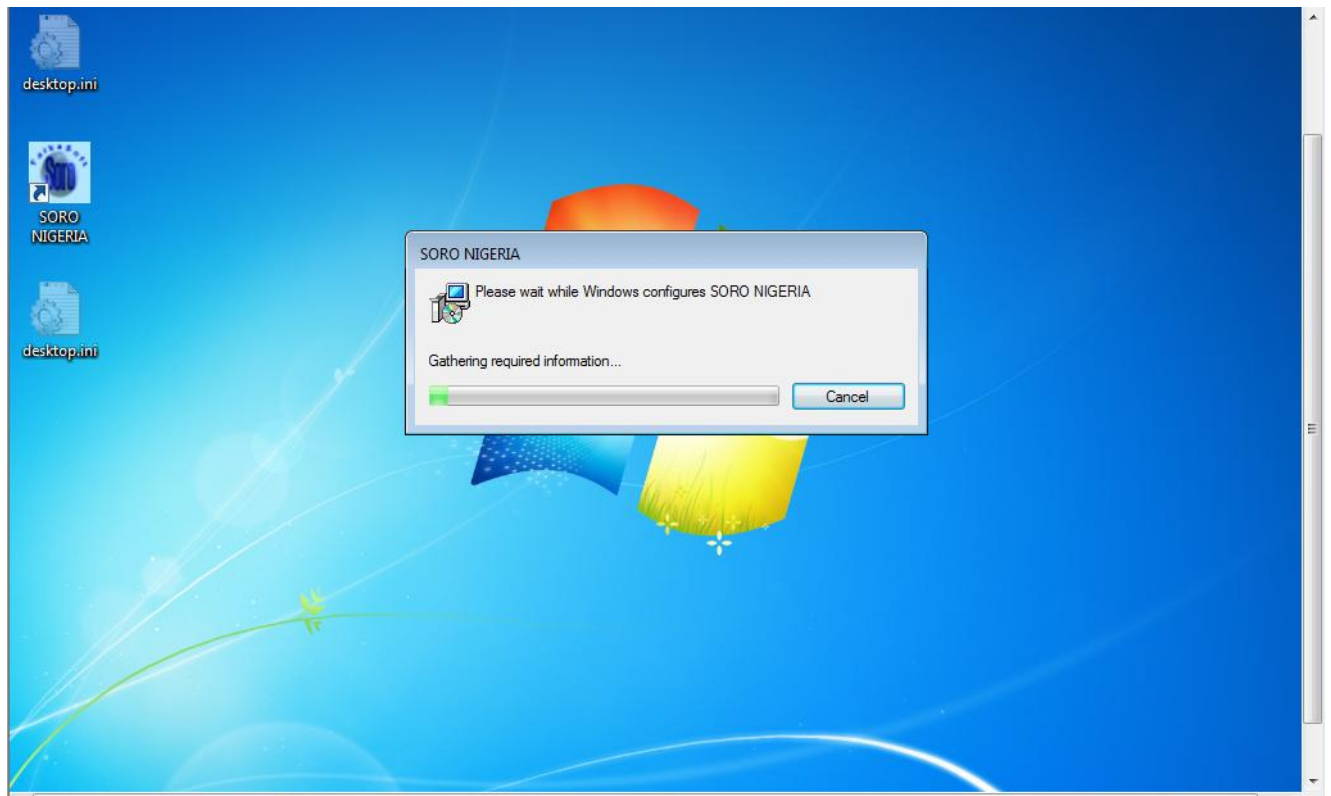
Select the link for **“If you understand the security risks”** located within the “Network Sharing and Security” section as shown above.



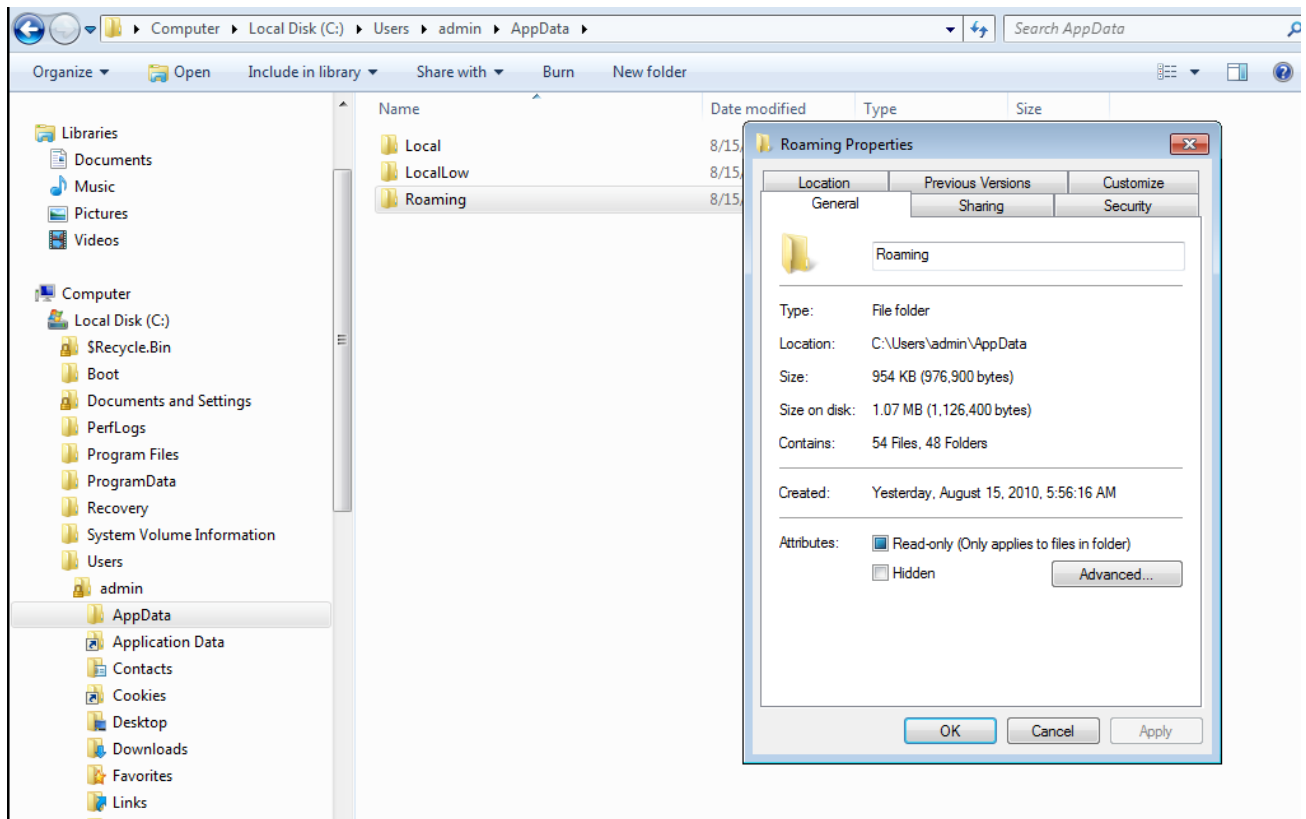
Select the two check boxes for sharing the folder as shown below and select “OK” button:



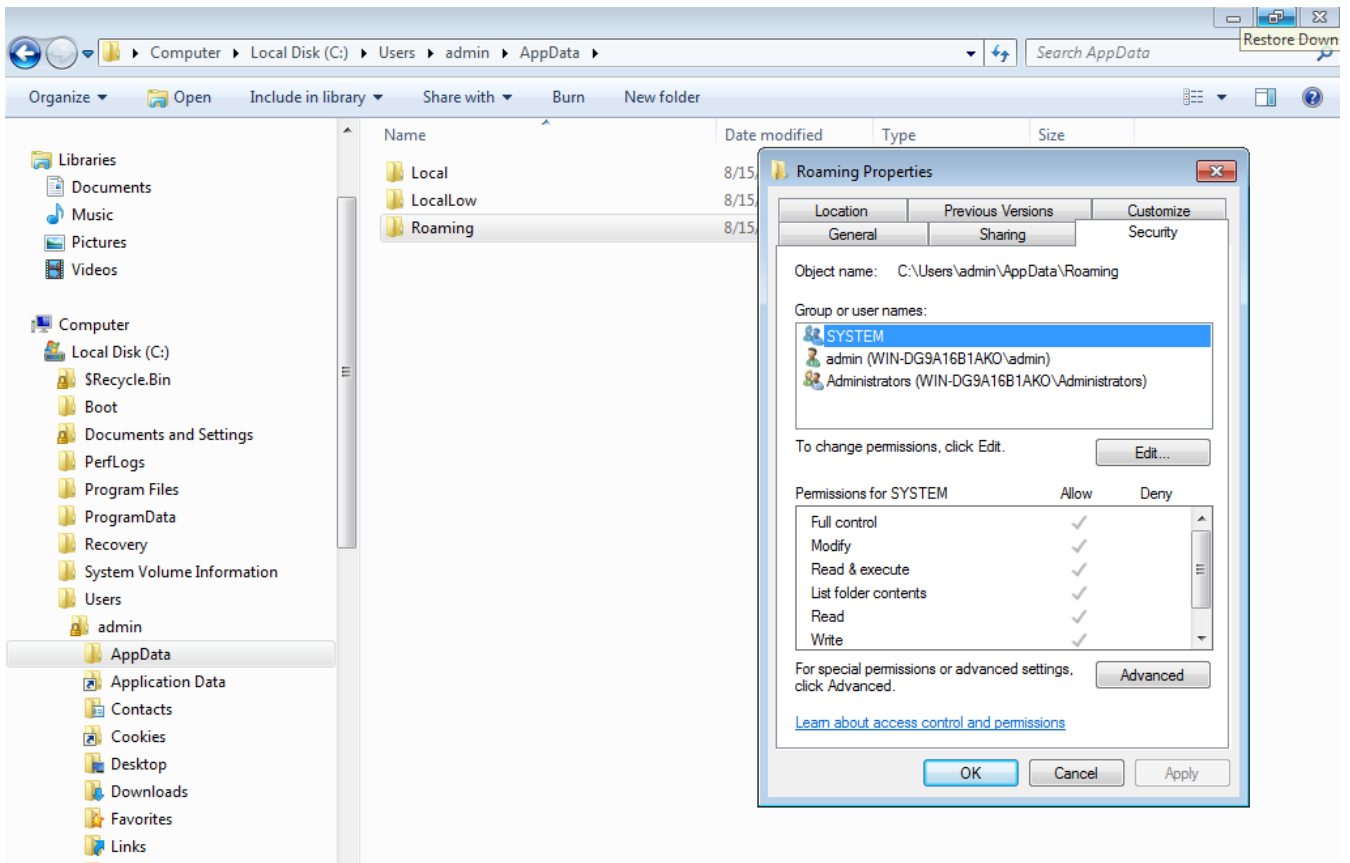
- (11) If you observe the message “**Please wait while Windows Configures Soro....**” below when starting Soro, you may perform the following process to stop this Windows Operating System message. This does not mean you system was not configured before it is s security issue with Windows.



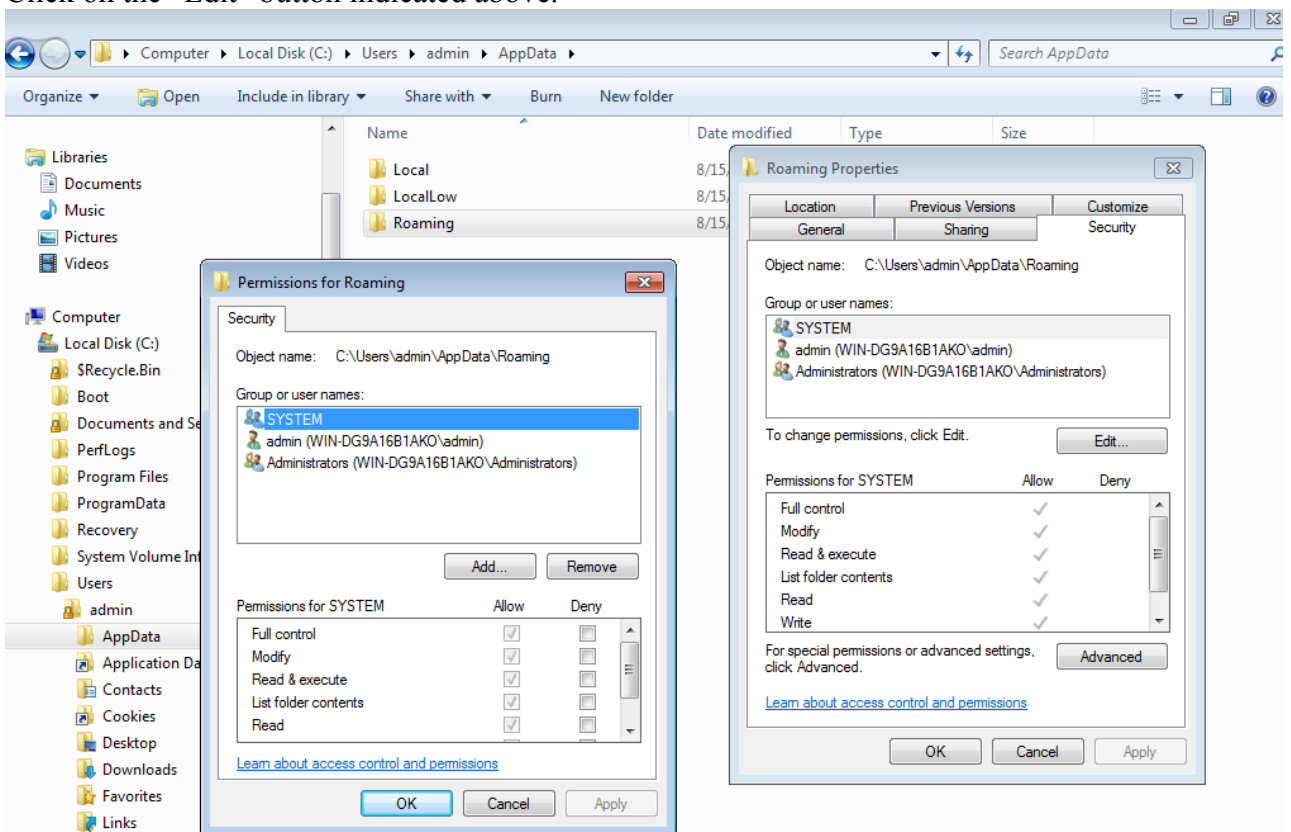
The above message usually affects Windows 7 or VISTA Operating Systems. If you are the only user on this PC you may not get this message again once it resolves itself. However if other users share this PC with you and also uses Soro, then you may perform the processes listed below to remedy this usually common Windows Operating System message. Wait for the above process to complete and the application to load “Soro”. You can then exit “Soro” and perform the processes below:



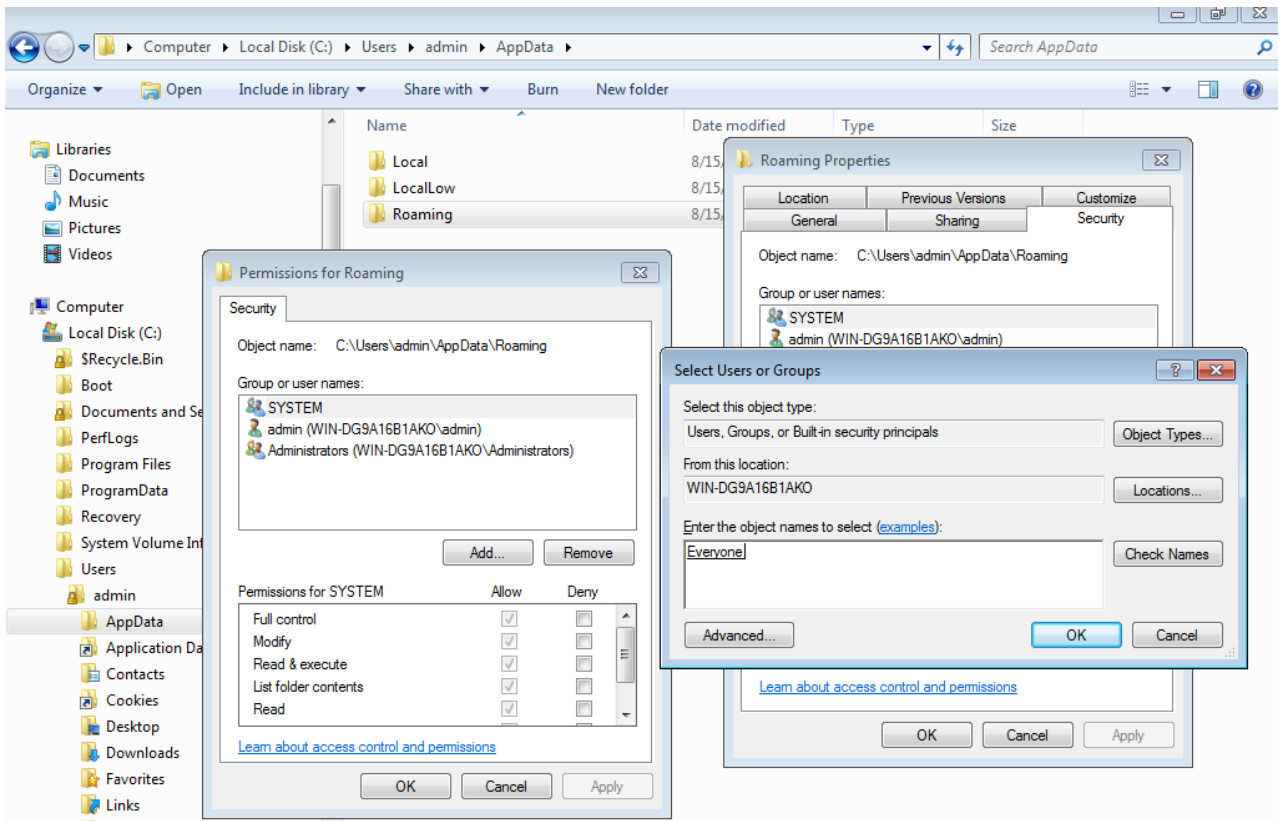
From above screen dump “Admin” will represent your own User name on the PC. Use your mouse to Right Click on the “Roaming” folder indicated above under your own user profile. Select the “Security” TAB shown above.



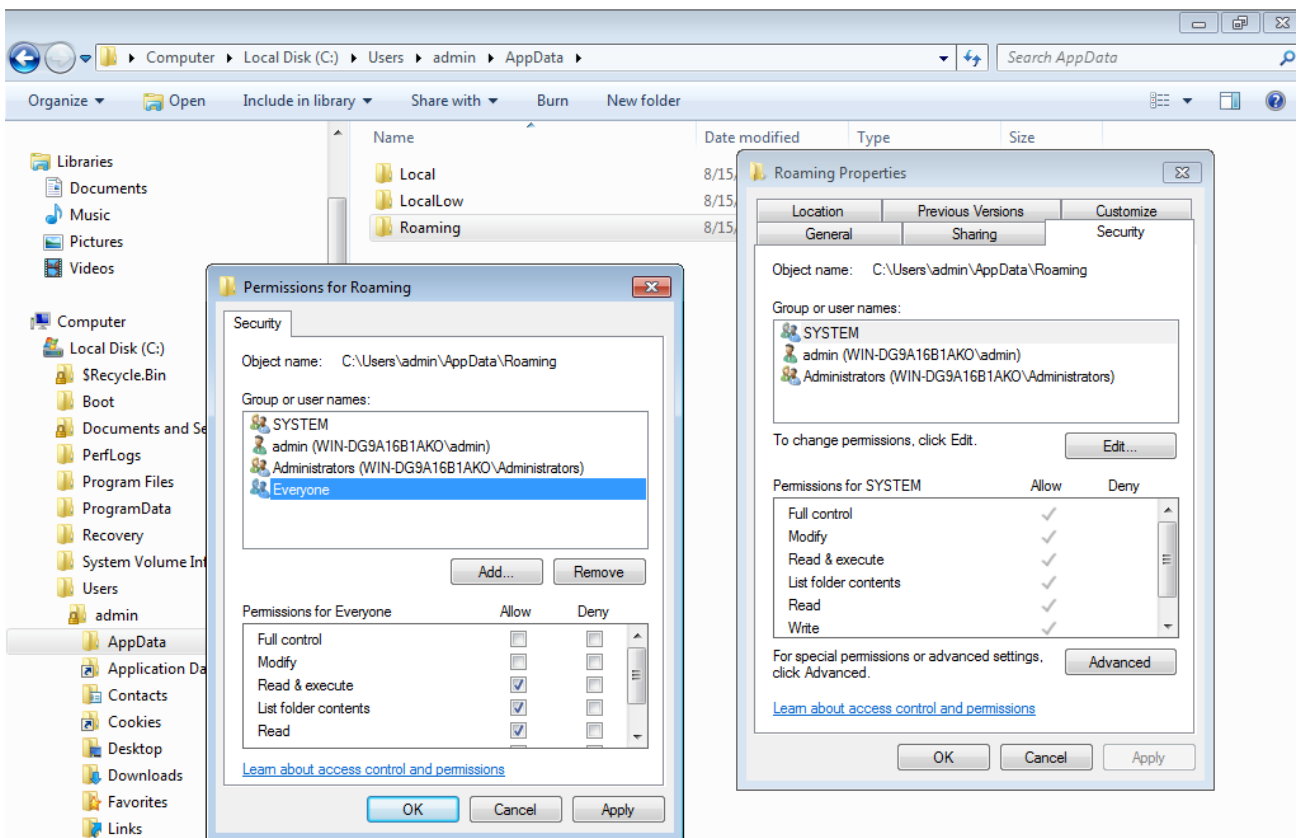
Click on the “Edit” button indicated above.



Click on the “Add” button shown above.



Enter “Everyone” and click on “Check Name” button to verify this user.



Ensure the user “Everyone” has Read and Execute, List Folder Contents and Read access rights as shown above and click “Apply”.

Select “OK” until you exited.

Note: Other users will no longer get similar Windows message when then logon to your PC to use Soro.

- 12) Start up SORO – NIGERIA again as shown below, select “START” – “Programs” – “TalkaSoft – “SORO NIGERIA” – “SORO - NIGERIA “

The information displayed below is the Serial Number of your Computer, Please **email** this to **sales@Talksoft.com** to receive your activation code. If you are supplied with the **internet activation password**, insert it in the Password field and select “Internet Activation” button to get your activation code instantly.

The screenshot shows a software activation dialog box with an orange background. At the top, it instructs the user to connect to the internet and enter their password or email their serialization code to Talkasoft at sales@talkasoft.com. Below this, there are two input fields: one for the 'SERIALIZATION CODE' (containing '980A-4DC3') and one for the 'Password'. A 'Validate Password for Internet Activation' button is positioned to the right of the password field. Below the serialization code field is an 'ACTIVATION CODE' field and a 'Validate Supplied Activation Code' button. At the bottom of the dialog, there are three buttons: 'Prepare License Transfer to other PC', 'Import License', and 'Cancel'. A final instruction at the bottom states that if internet access is not available or password authentication fails, the user should email the serialization code to receive a valid activation code.

On receiving the Activation code by email, from TalkaSoft, Please Start up “SORO – NIGERIA” again and you will be prompted with the Screen shown above again, enter the Activation Code into the field displayed and select the “Enter Activation Code” button as shown above and you should see SORO – NIGERIA.

If any issue is experienced with this installation process please contact TalkaSoft on sales@talkasoft.com.